



Michael R. Pence, Governor  
State of Indiana

***Division of Aging***

MS 21, 402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083  
TOLL FREE: 1-888-673-0002  
FAX: 317-232-7867

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**Division of Aging Update**

**No Wrong Door Projects**

The deadline for the final plan to be submitted to the Administration for Community Living is September 30, 2016, Division of Aging staff is now working with our netlogx consultants to review the draft thus far and tie all the sections together and flesh out the details. We intend to have a "final" draft completed by May and will be seeking public comments during the summer months. It will make for great summertime reading in the hammock or by the pool. You're welcome.

**PASRR Redesign**

January 21, 2016, the first of many PAS/PASRR Redesign webinars was hosted by the Division of Aging (DA) and Ascend Management Innovations (Ascend). There were a few technological glitches, but the second webinar on January 27, 2016, had nearly 500 registrants who asked great questions. Ascend is assembling a FAQ document that will be posted online soon, and will be updated as more comments or questions arise during upcoming webinars. Watch [Ascend's website](#) for registration to open soon for the next webinar scheduled for Wednesday, February 17, 2016, at 2 p.m. EST.

Why the webinars? Indiana's current Pre-Admission Screening (PAS) statute is scheduled to sunset June 30, 2016. As a result of the SEA 465 legislative action from last year, true collaboration has occurred among our stakeholders: nursing facilities/trade associations, the hospital association, Area Agencies on Aging, as well as our sister FSSA divisions (DMHA, DDRS, and OMPP). All our efforts have resulted in the development and implementation of a person-centered, efficient, and effective process that will replace current practices, which will "go live" July 1, 2016. The webinars are a great opportunity for everyone to learn and stay up to date on the progress of the new process as well as a chance to ask questions!

**Legislative Update**

Indiana's General Assembly 2016 is in session through March 14, 2016. Did you know you can follow bills through the process on the [Indiana General Assembly website](#)? Live video feed (G-



rated with gripping plots; popcorn not provided) of many of the Committee meetings, and the Senate and House Chambers is available online.

## **Elder Justice Issues**

### **Adult Protective Services (APS)**

The APS staff housed within FSSA's Division of Aging recently made an important enhancement to the statewide APS hotline, 1-800-992-6978. The technology was upgraded from a paper-based process to one that automates reports and forwards them directly to the appropriate prosecutor's office. This improvement allows for data collection, which will significantly aid in monitoring outcomes and evaluation.

APS staff is also working on developing a financial exploitation presentation for the general public – various community centers and agencies that work with endangered adults and their families. The training will be piloted in April for [Money Smart Week](#), in the Indianapolis area, with the idea of expanding to other areas within the state.

### **State Long-Term Care Ombudsman**

The Long-Term Care Ombudsman Program will be developing policies, procedures, and operational standards in the upcoming months in preparation for the new federal rules that become effective in July 2016. These new rules require more detailed Conflict-of-Interest policies for the boards of the local host agencies and for each local ombudsman and all volunteers serving in facilities.

Additional policies that need to be developed involve handling Grievances and Complaints along with filing procedures for facilities, residents, and their legal representatives.

## **Bonus info....**

### **Communications and Social Marketing**

You communicate with people in your community every day in one form or another. Besides educating them about the services you provide, you may also want to help them change their behavior in some way. According to the Centers for Disease Control and Prevention (CDC), the more you know about a certain population, the better you can reach them with messages, activities, and policies. Your upfront research includes understanding the needs and wants of your target audience on a personal level so you can truly engage with them. Visit the CDC's [Gateway to Health Communication & Social Marketing Practice](#) website for insights into the [Responsible Generation](#) (ages 64 to 84) and the [Boomers](#) (those born 1946 to 1962).